

# OUR PROMISE AND COMMITMENT

Regardless of the type of task or objective that any organisation may need to accomplish and / or achieve, H & H (PTY) LTD will be there to assist in the fastest and cost-effective possible way.



# COMPANY PROFILE

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# **ABOUT US**

### THIS IS WHO WE ARE

Harmony and Help (PTY) LTD trading as H & H (PTY) LTD is a professional service provider that seeks to <u>help</u> our Clients / Entities to find <u>harmony</u> in every aspect of their organisations by providing value added, end-to-end "fit-for-purpose" consulting services in the fields of Security, Safety, Health, Environment and Quality (SSHEQ); Governance, Risk and Compliance (GRC); Integrated Assurance (Auditing); and Document, Data and Records Management (DDRM) and Training.

Furthermore, H & H (PTY) LTD (H&H) is a Level 1 Broad-Based Black Economic Empowerment Entity that is 100% Black Women-Owned.

Collectively as a Team, we pride ourselves with technical advisory expertise and experience that span over more than 25 years in all the various areas of our suite of services. We provide our current and potential Clients with a privilege of immediate access to our world class well-founded knowledge, well-grounded and secured skills, and proven record of methodologies that we have tested on numerous occasions. From the Outcomes we have produced and collective experienced we have amassed, we have gained confidence that we are definitely able and capable of assisting any business, regardless of size, scale or footprint, to achieve the highest level of conformance to SSHEQ systems management approach as well as compliance to GRC requirements.

## **OUR VISION & MISSION**



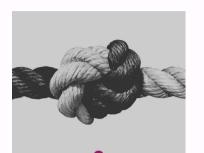
### **VISION**

To be a global player in providing sustainable high-quality solutions and services in the fields of Security, Safety, Health, Environment and Quality; Governance, Risk and Compliance; Integrated Assurance; Document, Data and Records Management and Training to help businesses to enhance their mission critical imperatives as well as their overall business performance levels.

### **MISSION**

To help organisations with our tested techniques and expertise in minimising exposures to compliance and governance flaws by providing tailor-made, integrated, systematic, seamless, and sustainable solutions in the fields of Security, Safety, Health, Environment and Quality; Governance, Risk and Compliance; Integrated Assurance; Document, Data and Records Management and Training.

# OUR CORE VALUES



#### HONESTY

We are trustworthy, loyal, fair and sincere to all our Clients.



#### **TRUST**

You can trust us to offer you reliable and effective service.



#### **INTEGRITY**

We act honourably, we follow moral and ethical principles in all aspects of our business.



#### CONFIDENTIALITY

We respect the privacy and information of each of our Clients and will keep to our word.



#### **INNOVATIVE**

We strive to improve our efficiency by introducing new processes and ideas.



#### **EXCELLENCE**

We pride ourselves with exceptional, high quality work that deliver premium value to our Clients.

# **OUR SERVICES**

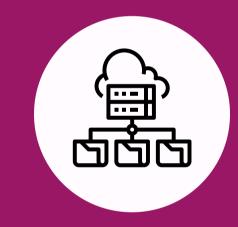
We provide a range of expert services and solutions that are perfectly tailored to suit the organisational culture and practices, while introducing innovative strategies, mechanisms, controls, and other relevant measures in the fields of Security, Safety, Health, Environment and Quality (SSHEQ) as well as in Governance, Risk and Compliance (GRC) and we are guided by the four (4) pillars captured below.



**H&H CONSULTING** 



H&H INTEGRATED ASSURANCE



H&H DOCUMENT,
DATA AND RECORDS
MANAGEMENT



H&H TRAINING AND AWARENESS

For illustration purposes, our Service Programme, which is not necessarily limited to the outline in the Table below, is further unpacked as follows:

CONSULTING	INTEGRATED ASSURANCE	TRAINING AND AWARENESS	DOCUMENT, DATA AND RECORDS  MANAGEMENT
Management Systems Development and Implementation – ISO 14001, ISO 45001, ISO 9001, SANS 3001, ISO 31000, ISO 22000, ISO 22301, and ISO/IEC 27001.	All-encompassing Scope on Systems Internal Audits.	SHE Related (i.e. SHEReps, Fire Marshal, First Aiders, Emergency Coordinators, Waste Separation, Pollution Prevention, Natural Resource Preservation, Emergency Drills and Policy Drafters, etc).	Defining the rules ("Procedure and Templates") on how documents shall be created from its original owners until approval, among others.
Health and Safety – Risk Assessments, Behavioural Safety Programme, Contractor Management, Health and Safety Policy, Occupational Hygiene Services,Hazmat.	Inspections and Walk - About Scheduling and Oversight.	All related ISO Management System  Development, Maintenance and Auditing.	Facilitating the correct use of the Document, Data and Records created by End Users and related Processes to be adhered to.
Environmental, Social and Governance (ESG)  – Evaluation and Review, Waste Management, Pollution Control, Natural Resource Conservation, Facilitation of environmental approvals, Mitigation Measures.	Air and Water Monitoring and Measuring.	Legal Liability – Preventive Tactics and Techniques Protection of Personal Information Act (POPIA) - Act specific Awareness and Implications to business, employees, serviceproviders etc.	Facilitating the development of the effective enablement (transactional Software, included) to store data and where systems are available facilitate enhancement to ensure compliance to the new rules/Procedures.

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CONSULTING	INTEGRATED ASSURANCE	TRAINING AND AWARENESS	DOCUMENT, DATA AND RECORDS  MANAGEMENT
Enterprise Risk Management Services – Strategic Risk Assessment, Risk Reporting, Maturity Assessment and Dashboards, among others.	Combined Assurance/Auditing of Business Operations, CAPEX Projects, Core Support Functions and adequacy of all Lines of Defence, etc.	Strategic Risk Identification, Managemnent and Control.	Assessing compliance to the defined rules/Procedures and effectiveness of the applicable enabling Processes.
Security Services: Risk and Threats Assessments, Guidance and Analysis of Events/Gatherings Compliance, Physical Surveillance Provision and/or Digital Installations, Incident Investigations and any other type of Investigation, Security Personal Profiling, among others.	Job Observations and Evaluation of Compliance.	Awareness on Governance, Ethics, Declaration of Interest, Delegation of Authority – their Implications and Consequences, Pre-Ethics Officer Certification Principles Awareness Training.	Defining the effective and Safe Disposal mechanism for Documents, Data and Records that are no longer of value to the organisation.
Operational Controls and Technique Services - Development of Standard Operating Procedures, Working Instructions and Conducting of Plan Job Observations.	Compliance Audits and Conformance Evaluation.	Operational Hazards and Risks Identification and Mitigation Techniques (i.e.HIRA, Aspects and Impact including 4-Ts, etc).	
Compliance Obligation Services – Develop Regulatory Universe and Legal Registers, Conduct Compliance Audits among others.	Business Continuity Management-Facilitate Simulations and Testing.	Business Continuity Life Cycle Development, Maintenance and Continual Improvements	l page 6

### OUR VALUE PROPOSITION

### **VALUE-ADD**

Our solutions are cost neutral and longterm as they enable businesses to recover opportunity cost.

### **AGILE TEAM**

Our team is driven, decisive, efficient and adaptable thus ensuring that Projects are delivered on time and with proficiency.

### **CUSTOMISED SOLUTIONS**

We innovatively provide tailored solutions and introduce control mechanisms that not only suit but also improve organisation's culture and practices.

### STAKEHOLDER ENGAGEMENT

We enable organisations to navigate complex Stakeholders' needs and expectations with ease.



# MEET THE FOUNDER

### Ms Miriam Tenyane - Founder & Managing Director

Miriam Tenyane is a multi-talented and most sought-after inspirational and motivational leader with both technical and soft skills capabilities that are suitable to, through entrenching the principles of SSHERQ, improve the morale of all industries' employees and Teams. She is currently leading a diverse and multidisciplinary Team of Specialists in SSHERQ and GRC fields.

As an astute and seasoned executive with exceptional project management proficiency, she successfully led several complex Projects from start to finish, during the course of her Career. In this regard, Ms Tenyane is an epitome of the ground breaker concept who can be accredited for leading a Team that gave rise to, arguably, the first Port in Africa to be certified in ISO 14001 (Environmental Management System).

In the recent past, she drove one of the biggest State-Owned Entities (SOEs) to the realisation of fully-fledged, well-developed and implementable Africa's largest electronically Integrated Management System (IMS) across the board. The IMS enabled a simultaneous external and internal auditing for multi-Certifications (i.e., ISO 14001, ISO 27001, ISO 45001, and ISO 9001) at one seating, and as such, saving the organisation a substantial amount in auditing fees.

The IMS Scope entailed aligning all the international best practices that were applicable to the Entity concerned, namely, ISO 27001 (Information Security), ISO 14001 (Environment), ISO 45001 (Occupational Health and Safety), ISO 9001 (Quality), SANS 3001 (Railway Safety), ISO 31000 (Enterprise Risk), ISO 22000 (Food Safety), ISO 22301 (Business Continuity), to mention some. Again, this feat had never been seen in the entity she worked for and possibly, in a broader spectrum of the industry she operated in.

# MORE ABOUT THE FOUNDER

23 years of experience in SHEQ (Safety, Occupational Health, Environment and Quality) and GRC (Governance, Risk and Compliance).

Ms Tenyane's work has received recognition awards from both locally and internationally by the likes of IRMSA, Verdantix EHS and Value GRC 20/20, following a successful SSHERQ Digitisation Project, which she spearheaded just before she exited the corporate world to establish Harmony and Help (PTY) LTD.

Through her visionary leadership, she positions Harmony and Help (PTY) LTD as a catalyst in delivering valuable services to other businesses.

All the above, are a reflection-in-action of the more than 23 years of experience in SHEQ (Safety, Occupational Health, Environment and Quality) and GRC (Governance, Risk and Compliance as well as in leading, coaching, mentoring and motivating Support Staff who were stationed around the country (South Africa) while in the corporate service.



# **OUR CONTACT DETAILS**



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"LET US HELP YOU FIND HARMONY."

HARMONY AND HELP (PTY) LTD TRADING AS H & H (PTY) LTD | PAGE 10